



## Inspiring CitizeNS Participation for Enhanced Community Policing Actions

### Press Release

**INSPEC<sup>2</sup>T presented at the Excellence in Policing Conference, October 2017**



***INSPEC<sup>2</sup>T presented at the Excellence in Policing Conference, October 2017***

On 12<sup>th</sup> October 2017, Inspector Sue Swift from Lancashire Constabulary and Dr. Su Anson from Trilateral Research presented the INSPEC<sup>2</sup>T project at the Excellence in Policing (EIP) Conference held in Coventry. The INSPEC<sup>2</sup>T project is a three-year EC funded project that is developing a new tool to facilitate communication and collaboration between Law Enforcement Agencies and communities.

The two-day EIP conference brought together over 260 representatives from policing (e.g., chief officers, operational commanders, and senior managers), industry, and academia. The theme of the conference was on “Vital Signs” that help the police in monitoring the health of their organisations and their readiness to meet present and future challenges. The conference included a variety of thought-provoking presentations, Q and A sessions, exhibitions and breakout sessions.

Inspector Sue Swift and Dr. Su Anson presented the INSPEC<sup>2</sup>T project during a breakout session on “Evolving technologies: delivering [Neighbourhood Policing] NHP with a smaller workforce”. Before introducing INSPEC<sup>2</sup>T, Inspector Swift provided an overview of the context of Neighbourhood Policing in the UK, outlining the impact of austerity, the changing nature of demand, and the importance of digital engagement. This need for digital engagement drove Lancashire Constabulary’s involvement in the INSPEC<sup>2</sup>T project. Inspector Swift, outlines how “Lancashire Constabulary is seeking to use the latest technology and policing practices to enhance its engagement methodology and processes. We became involved in the project in order to build upon our established ways of engaging with and sharing information with our communities. In Preston, and across the County, we are already actively using both social media and the ‘In The Know’ messaging service to engage with our communities with almost 700,000 people currently following Lancashire Constabulary across these channels. The Preston Pilot will allow us to see if INSPEC<sup>2</sup>T could provide us with an additional platform to build upon our engagement between the police, agencies and the public, improve our understanding of issues, promote safety messages and increase the sharing of information and intelligence”.

Inspector Swift introduced the INSPEC<sup>2</sup>T project to the session participants providing background information on the project’s scope, duration and the [18 project partners](#) from eight countries. The INSPEC<sup>2</sup>T solution, including the Public Portal, Mobile App and Secure Portal were then presented, together with how the solution can be used to:

- Report incidents (with the ability to provide photos/videos)
- Send crime prevention and safety messages, and appeals for information
- Create and respond to surveys
- Contact community officers and security
- Send reports to other agencies

The presentation concluded with information on the activities that are being undertaken as part of the Preston test case. Dr. Anson shared information on the assessment activities and the findings of primary research (interviews and a workshop) that were conducted with staff from Preston Police and partner agencies. The assessment activities are designed to gain insights into the maturity of Community Policing (CP) in Preston and evaluate the technology designed for CP.

The Preston test case will take place 21<sup>st</sup> – 23<sup>rd</sup> November 2017. Further information on the test case can be found in the [5<sup>th</sup> INSPEC<sup>2</sup>T newsletter](#).

Further information on INSPEC<sup>2</sup>T is available on the project [website](#). To stay updated on INSPEC<sup>2</sup>T’s activities and events, please subscribe to our mailing list [here](#).